



PRESS RELEASE

## TextMaster earns ISO 9001:2015 certification for its quality management system

*TextMaster, the comprehensive translation management solution that combines the power of artificial intelligence with the precision of human expertise, is pleased to announce its ISO 9001:2015 certification by BUREAU VERITAS Certification.*

Paris, September 26, 2017 - TextMaster knows that in the translation business, customer satisfaction and confidence are founded on information quality and security, which is why the obvious next step for the growing company was to obtain ISO 9001:2015 certification. Indeed, the ISO 9001:2015 standard is deeply rooted in a strong customer focus, along with a motivated and committed management team, a process-oriented approach and continuous improvement. It is a promise to customers around the world that they will receive consistent, high-quality service.

This initial certification caps off several months of work, during which all of TextMaster's employees were united behind the common goal of demonstrating their ability to continuously provide high-quality services and ensure consistent customer satisfaction.

Issued by BUREAU VERITAS Certification for a three-year period beginning August 2017, the ISO 9001:2015 certification recognizes the company's continuous improvement initiatives and covers all its business activities, namely "Professional translation and multilingual copywriting solution combining a network of vetted translators and authors with proprietary technologies".

"TextMaster earned the certification in four months, which is an extremely brief timeframe for this type of continuous improvement process. The company had already incorporated most of the standard's requirements into its operations and adapted brilliantly thanks to its enthusiasm and discipline," notes Julien Marteau, General Manager of Carron Consultants, the firm that advised the team during the certification process.

Thibault Loughon, CEO of TextMaster, is proud of the effort: *"By earning an internationally acknowledged standard, we have affirmed that the processes followed by our teams are as effective*

*as those in place at very big companies. We are already the European leader in digital translation and this will enable us to reinforce our legitimacy in other business sectors."*



## **About TextMaster**

TextMaster is the first high-quality professional translation solution that is fully online. By combining the power of artificial intelligence with the precision of human expertise, TextMaster makes it simple for businesses to expand internationally in over 50 languages and areas of expertise. TextMaster is available in SaaS and API modes and can be accessed through technological integration solutions with its partners. More than 10,000 companies – major accounts, web sites and small businesses – now trust TextMaster to optimize their translation flows and accelerate their international growth.

For more information about TextMaster's technologies and translator network, visit the web site [www.textmaster.com](http://www.textmaster.com).

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